Portland Public Safety Resources

To organize and support community partnerships to prevent crime and the fear of crime

4747 E. Burnside
Portland, Oregon 97215
tel 503-823-4064
fax 503-823-2909
tty 503-823-6969
Amanda Fritz
Commissioner
Amalia Alarcón de Morris
Bureau Director

This document is available at the ONI website:
www.portlandoregon.gov/oni/cp

Si usted necesita los servicios del Programa De Prevención Del Crimen en español, por favor llame al (503) 823-4000.

---

Hotlines, Crisis Lines, Information Lines

<table>
<thead>
<tr>
<th>Hotline</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency police, fire, medical (24 hrs)</td>
<td>9-1-1</td>
</tr>
<tr>
<td>Non-emergency police (24 hrs)</td>
<td>503-823-3333</td>
</tr>
<tr>
<td>City/County Information &amp; Referral</td>
<td>503-823-4000</td>
</tr>
<tr>
<td>Mental Health Crisis Line (24 hrs)</td>
<td>503-988-4888</td>
</tr>
<tr>
<td>Drug &amp; Alcohol Helpline (24 hrs)</td>
<td>800-923-HELP (4357)</td>
</tr>
<tr>
<td>Child Abuse Hotline (Multnomah County) (24 hrs)</td>
<td>503-731-3100</td>
</tr>
<tr>
<td>Portland Women’s Crisis Line (24 hrs)</td>
<td>503-235-5333</td>
</tr>
<tr>
<td>Multnomah County Aging, Disability, Veteran Helpline (24 hr)</td>
<td>503-988-3646</td>
</tr>
<tr>
<td>Health &amp; Human Services referral</td>
<td>211info.org</td>
</tr>
<tr>
<td>Oregon Attorney General’s Consumer Hotline</td>
<td>503-229-5576</td>
</tr>
<tr>
<td>Free locksmith services for low-income seniors and crime victims</td>
<td>211info.org</td>
</tr>
<tr>
<td>Safety and Education</td>
<td>503-235-5333</td>
</tr>
<tr>
<td>Program Manager</td>
<td>823-3131</td>
</tr>
<tr>
<td>Crime Prevention handouts</td>
<td>portlandoregon.gov/oni/cp</td>
</tr>
<tr>
<td>Portland Police Bureau (PPB) Locks Program</td>
<td>503-823-0723</td>
</tr>
<tr>
<td>Free locksmith services for low-income seniors and crime victims</td>
<td>823-2030</td>
</tr>
<tr>
<td>PPB’s WomenStrength and GirlStrength self-defense classes</td>
<td>portlandoregon.gov/police/womenstrength</td>
</tr>
<tr>
<td>FTC Identity Theft prevention and recovery</td>
<td>consumer.gov/idtheft</td>
</tr>
<tr>
<td>Internet Safety and Privacy</td>
<td>stopthinkconnect.org</td>
</tr>
</tbody>
</table>

City of Portland Crime Prevention Services and Other Resources

City of Portland Crime Prevention Program provides community organizing, problem-solving advice and education around crime issues:

Main Line ............................................ 503-823-4064
onicpa@portlandoregon.gov .................. portlandoregon.gov/oni/cp
Central Precinct area ..................... 823-5852, 823-4257, 823-0540
East Precinct area ......................... 823-3432, 823-5532, 823-3505
North Precinct area ....................... 823-4089, 823-4904, 823-4764
Neighborhood Watch and Foot Patrol .......... 823-2781
Training and Education .................... 823-3131
Program Manager ............................. 823-2030

Portland Police Bureau (PPB) Services

Emergency police, fire, medical (24 hrs) ......................................... 9-1-1
Call for immediate threats to life or property, crimes in progress
Non-emergency police (24 hrs) ........................................... 503-823-3333
Report suspicious activity that is not a crime in progress, file a police report
Online Crime Report for theft from publicly accessible spaces, vandalism (excluding graffiti), lost property ................ portlandoregon.gov/police/cor
PPB Smartphone App for IPhone........................................ bit.ly/PPBiOS
PPB Smartphone App for Android ....................................bit.ly/PPBAndroid
App includes PPB news releases, crime maps and alerts

Precinct Information. Call precincts for supervisors, the Neighborhood Response Team and district officers:
  Central Precinct ...................................................... 503-823-0097
    West of the river, except for Linnton, and inner SE to 39th
  East Precinct ....................................................... 503-823-4800
    East of SE 39th, south of I-84, plus Madison South
  North Precinct ...................................................... 503-823-5700
    North and NE Portland north of I-84, plus Linnton

Drug House Complaint Line ............................. 503-823-DRUG (3784)
Gang Enforcement Team gangs@portlandoregon.gov ... 503-823-4106
Copies of police reports ........................................... 503-823-0043
Bike Theft Task Force-submit tips to PPB ...... btff@portlandoregon.gov
Multnomah County District Attorney’s Office .......... 503-988-3162
................................................................................ mcda.us

Portland Police Bureau website................... portlandoregon.gov/police
Crime statistics and mapping ......................... portlandoregon.gov/police/29795

Crime Stoppers-tips about crimes ...................... 503-823-HELP (4357)
Text 823HELP + your tip to 274637 ............ crimestoppersoforegon.com

Alarm program ....................................................... 503-823-0031
For questions about home and commercial alarms and preventing false alarms

Trespass Enforcement Agreement Program .................... 503-823-0007
Eligible businesses can authorize the Portland Police Bureau to trespass on
their behalf, but are advised to read the eligibility criteria before applying

Neighborhood Safety & Livability Services

City of Portland’s Graffiti Abatement Program:
  Graffiti Abatement and reporting line ...............503-823-4TAG (4824)
  PDX Reporter Smartphone App............ portlandoregon.gov/pdxreporter
    Report graffiti, abandoned autos, street lighting and other City issues
  Graffiti website ................................................... portlandoregon.gov/oni/graffiti

City’s Noise Control Office (excessive amplified sound) ... 503-823-7350
noise@portlandoregon.gov ..................... portlandoregon.gov/oni/noise

Resolutions NW neighborhood mediation .................. 503-595-4890
  Free mediation for neighbor-to-neighbor disputes
Multnomah County Animal control ...................... 503-988-7387
................................................................. multcopets.org

Portland Parks security ......................................... 503-823-1637
...................................................... parkscanpdx.org
  To report ongoing security & safety problems in public parks

Campsite online reporting form ..................... portlandoregon.gov/campsite

Homelessness Toolkit ............................................. portlandoregon.gov/toolkit
  Resources and information about homelessness

Code enforcement & neighborhood inspections . 503-823-CODE (2633)
  To report zoning code violations, dilapidated or dangerous building
    conditions, tall grass, trash in yard, cars parked on yard

Metro Regional Illegal Dumping Patrol .................... 503-234-3000

NW Grocery Association Shopping Cart Retrieval ........ 888-552-2787
Vector control.......................................................... 503-988-3464
   To report rodent infestations, mosquito breeding grounds
Traffic Safety & Livability Hotline ......................... 503-823-SAFE (7233)
safe@portlandoregon.gov ......................... portlandoregon.gov/transportation
   To report locations with chronic traffic safety problems
Online reporting and requests related to traffic, parking, walking and biking................ portlandoregon.gov/transportation/47348
Abandoned vehicles on public property.................. 503-823-7309
Parking patrol (illegally parked vehicles).................. 503-823-5195
Street maintenance ............................................. 503-823-1700
Street Light Outage Hotline ....................... 503-865-LAMP (5267)
Towing Information ............................................. 503-823-0044
Liquor license establishments information and complaints. For concerns about existing liquor license establishments or pending applications for new ones, contact the resources below:
   City of Portland’s Liquor License Notification Program..... 503-823-4520
   liquor@portlandoregon.gov ................ portlandoregon.gov/oni/liquor
   Oregon Liquor Control Commission (OLCC) .............. 503-872-5000
   olcc.dispatch@oregon.gov ................... oregon.gov/olcc
OLCC’s after-hours line for problem establishments .... 503-872-5070
Medical Marijuana information and complaints. For concerns about existing medical marijuana dispensaries or pending applications for new locations, contact both resources below:
   City of Portland’s Marijuana Policy Program............. 503-823-9333
   marijuana@portlandoregon.gov ... portlandoregon.gov/oni/marijuana
   Oregon Health Authority Medical Marijuana Program .... 855-244-9580
   medmj.dispensaries@state.or.us ..................... mmj.oregon.gov
Recreational Marijuana information and complaints. For concerns about existing recreational marijuana businesses or pending applications for new locations, contact both resources below:
   City of Portland’s Marijuana Policy Program............. 503-823-9333
   marijuana@portlandoregon.gov .. portlandoregon.gov/oni/marijuana
   OLCC Recreational Marijuana Program ..................... 503-872-6366
   marijuana@oregon.gov ................................. marijuana.oregon.gov

Victim Services
OR Dept. of Justice Crime Victim’s Services ....... doj.state.or.us/victims
   Includes information about victims’ rights and crime victims compensation
Multnomah County Victim Services ........ multco.us/dcj/victims-services
Domestic violence services .................. web.multco.us/dv
Sexual Assault Resource Center .................. sarcoregon.org
Not Alone: Together Against Sexual Assault................ notalone.gov
   Info for survivors of sexual assault on college campuses, tips on how bystanders can help prevent assault, data, how friends can support survivors
Custody status of offenders .................. vinelink.com
Multnomah County Sheriff’s Online Booking Data ........ mcso.us/paid

Neighborhood Involvement
City’s Office of Neighborhood Involvement ...... portlandoregon.gov/oni
National Night Out ........................................... portlandoregon.gov/oni/nno
   Neighborhood public safety event in August to get to know your neighbors
Portland Maps-property and neighborhood info ....... Portlandmaps.com
District Coalition Offices support area volunteer-based neighborhood associations, community groups and individual community activists
with transportation, land use, safety and other neighborhood issues:

Central Northeast Neighbors ........................................ 503-823-3156  
NE Portland neighborhoods east of 42nd and west of I-205 plus Sunderland  

East Portland Neighborhood Office .................................. 503-823-4550  
Portland neighborhoods east of I-205  

North Portland Neighborhood Services ............................. 503-823-4524  
North Portland neighborhoods  

Northeast Coalition of Neighborhoods .............................. 503-388-5004  
Inner NE Portland neighborhoods  

Neighbors West/Northwest ............................................. 503-823-4288  
NW Portland, Downtown, Old-Town China Town, Goose Hollow, Arlington Heights, Sylvan Highlands neighborhoods  

Southeast Uplift............................................................ 503-232-0010  
SE Portland neighborhoods south of I-84 and west of SE 82nd Ave  

Southwest Neighborhoods Inc. ........................................ 503-823-4592  
SW Portland neighborhoods south of US-26  

Other Prevention and Safety Resources

Public Alerts Registry for emergency alerts....................... publicalerts.org  
Includes boil water notices, chemical leaks, dangerous police incidents in your area  

CARES NW-child abuse and safety resources ...caresnw.org/resources  

City’s Office of Youth Violence Prevention ....................... 503-823-4180  
Info about gang outreach and the Community Peace Collaborative  

Stolen bike registries .............................................. bikeindex.org and project529.com  
Proactively register your bike serial number to improve chances of recovery  

City’s Bike Theft Prevention website .............................. endbiketheft.org  

Better Business Bureau’s Scam Tracker ........... bbb.org/scamtracker/us  
Maps out scams reported to BBB and includes prevention education  

State of Oregon Division of Financial Regulation ........... oregondfcs.org  
Protects consumers and regulates insurance, depository institutions, trust companies, securities, and consumer financial products and services  

Sex offender info ............................................. web.multco.us/dcj-adult/sex-offender  

FBI Uniform Crime Report............................................. ucrdatatool.gov  

Bureau of Justice Statistics ........................................... bjs.gov  

Bureau of Emergency Communications ............... portlandoregon.gov/911  
Dispatchers for police, medical and fire  

City’s Landlord Training ............ portlandoregon.gov/bds/landlordtraining  
Free class offered in Spring and Fall that teaches landlords and property managers how to maintain safe properties and address problems  

Landlord Forum ............................................. portlandoregon.gov/oni/59394  
Monthly presentation October-May by a landlord attorney  

Portland Fire Bureau’s safety brochures... portlandoregon.gov/fire/44467  

Emergency preparedness info and Neighborhood Emergency Team training  

City of Portland’s Crime Prevention Program

Ask for the Crime Prevention Program Coordinator for your Portland Neighborhood at 503-823-4064  
or onicpa@portlandoregon.gov.  
www.portlandoregon.gov/oni,cp